



## **Assurance Statement**

**October 2022**

We comply with the regulatory requirements set out in Chapter 3 of the Regulatory Framework. This includes:

- All relevant standards and outcomes in the Scottish Social Housing Charter;
- All relevant legislative duties; and
- The Standards of Governance and Financial Management

### **Supporting Evidence**

We confirm that we have reviewed evidence that supports our assessment of compliance. This is based on a range of reports, policies, advice and information that we monitor on an ongoing basis. This includes:

- Regular reports about key performance information
- Internal Audit reports;
- External audit report;
- Outcomes of tenant consultation exercises;
- Benchmarking; and
- Reports, advice and information from senior staff.

### **Other Information**

Since publication of our 2021 Assurance Statement, we have:

- Carried out a detailed review of Regulatory Standards 2 and 4;
- Considered progress on the actions identified for all standards from the 2021 assessment; and
- Acted in response to the recommendations of the Internal Audit of our approach that was reported to us in July 2021; and
- Set up a system on our Board Portal to enable regular updating of information relevant to each of the standards.

### **Areas for Improvement**

We currently have 62 properties which do not have a valid EICR. 27 of these are a direct result of the pandemic and understandable tenant concerns about the potential transmission of Covid by inspection contractors who require access to every room in a property to carry out these inspections. We have appointed a contractor and are working with the tenants concerned to reassure them that all necessary precautions are in place.

The remaining 35 properties with no EICR were omitted from the programme to complete all inspections by March 2022 due to an error with our reporting software. These have now been programmed and are due to be completed by December 2022.

We believe that this issue is material as it relates to tenant safety, however we are confident that the matter will be resolved by December 2022.

In reviewing compliance, we have identified some other areas for improvement that we do not consider to be significant. An action plan outlining proposals to address these was considered by the Board in August 2022, with progress being monitored quarterly thereafter.

### **Equality Data Collection Approach to Human Rights**

Following publication of the final guidance in June 2022, we have finalised the review of our Equalities Policy. The plan to develop an appropriate system for collection of data is now in place and being implemented.

Reference to any matters that have implications in respect of human rights issues are included in all relevant reports.

### **Publication**

We confirm that this Assurance Statement is being published on our website on the same date that it is submitted to the Scottish Housing Regulator.

---

We acknowledge that we are required to notify the Scottish Housing Regulator of any changes in our compliance during the year and are assured that we have effective arrangements in place to enable us to do so.

As Chair, I was authorised by the Board at a meeting held on **31 August 2022** to sign and submit this Assurance Statement to the Scottish Housing Regulator.

NAME OF SIGNATORY Rachel Hutton

SIGNATURE

POSITION Chair

DATE