



Assurance Statement in respect of Manor Estates Housing Association Ltd

We comply with the regulatory requirements set out in Chapter 3 of the Regulatory Framework. This includes:

- All relevant standards and outcomes in the Scottish Social Housing Charter;
- All relevant legislative duties; and
- The Standards of Governance and Financial Management.

In 2019, we obtained external assurance that our approach to assessing compliance was effective and robust.

Between March and June 2020, we further reviewed each of the standards, taking account of:

- The actions for improvement identified by our Internal Auditor;
- The Toolkit that was published in July 2019;
- The 'Lessons Learned' information published by the Scottish Housing Regulator following submission of the first Annual Assurance Statements; and
- The additional guidance produced by the Scottish Housing Regulator in respect of the impact of the current CoVid pandemic.

In reviewing compliance, we have identified some areas for improvement that are not significant. We are developing an action plan to address these that will be considered by the Board in January 2021 and implemented prior to submission of the Annual Assurance Statement in October 2021.

We considered each of the standards and reviewed evidence of compliance to support this statement that Manor Estates is compliant with the Regulatory Standards of Governance and Financial Management (Board Meetings March, April, May and June 2020).

We are assured that Manor Estates has the necessary arrangements in place to identify any risks to compliance in the course of the conduct of our business and governance arrangements.

We have overseen the assurance exercise that supports this Statement and are satisfied that it is comprehensive in its scope to include our subsidiary. The Board of MEAL has overseen the relevant components of the Group assurance exercise which relate to Manor Estates and have also, through their representation on the Manor Estates Board, contributed to the Group assurance exercise.

We are aware that the current pandemic is impacting on our services and performance and have identified new ways of working to help us address these issues. This is being monitored and recorded to enable us to explain areas of concern identified in the 2021 Annual Return on the Charter and the 2021 Annual Assurance Statement.

As Chair, I was authorised by the Board at a meeting held on 28 October 2020 to sign and submit this Assurance Statement to the Scottish Housing Regulator.

Rachel Hutton	Name of signatory
	Signature
Chair	Position
	Date