

Corona Virus Scam Calls and Texts

Scammers are calling home phones and sending text messages to mobile phones, which contain misinformation or could leave you out of pocket if you fall victim.

Some calls and texts claim to be from the Government, your GP's surgery, the NHS, or even the World Health Organisation (WHO).

In the calls, a recorded message or caller will claim to be contacting you about the coronavirus. They might offer a test for the virus, a treatment or cure, or might offer to discuss your medical needs.

However, these calls are designed to encourage you to either speak to an operator, or press a button on your phone for more information.

- If you speak to an operator, you could be at risk of giving them your personal information or your financial details, which could result in identity theft or financial loss.
- If you press a button on your phone you could be connected to a high-cost premium number, leaving you liable for a significant call cost.

Further information is available on the Ofcom website (<https://www.ofcom.org.uk/about-ofcom/latest/features-and-news/coronavirus-scam-calls-and-texts>)

Further information and advice is also available from Citizens Advice Scotland and you can access this through their website ([CAB website](#)) or by calling **Freephone: 0808 164 6000**