



MANORESTATES
Housing Association



Pet Policy

PETS POLICY

We understand some tenants wish to keep pets and there are benefits derived by tenants from keeping them in their home.

Tenants have the right to keep **one** domestic pet. A domestic pet means: one dog, cat, bird, fish, hamster, gerbil or mouse, terrapin, tortoise, or newt. Written permission is not required for keeping one domestic pet.

However, this permission will be withdrawn if any tenant fails to comply with the conditions for keeping one domestic pet.

Conditions for keeping a domestic pet

The domestic pet must not

- Be prohibited by the Dangerous Dogs Act 1991, the Control of Dogs (Scotland) Act 2010, be poisonous or any other law;
- Cause a nuisance to other residents and visitors to their home; and
- Cause the physical environment within our estates to deteriorate.

You and anyone living with you are responsible for:

- The behaviour of their pet in and around the locality of our property
- The behaviour of any other household member's pet and those of visitors, in and around the locality of our property. This includes fouling, noise, danger and damage.

You must take all reasonable steps to:

- Supervise and keep such a pet under control and ensure the pet is not left unattended in common or open areas

- Prevent a pet causing nuisance, annoyance or danger to their neighbours. This includes fouling or noise or smell from the domestic pet
- Ensure a pet does not foul or cause damage to the house, their neighbour's property, anything belonging to the Association or anything the Association is responsible for, such as common parts.

You must not breed animals. If your domestic pet gives birth, you will be given 2 months to find alternative homes for the animals.

Exceptions to the Pet Policy

- If you wish to keep more than one domestic pet, or any other type of animal not specified as a domestic pet, **you must first of all obtain our written permission.**
- Requests for permission must be in writing and we will not refuse the request without good reason. If we refuse, we will tell you what the reason is.
- We will give our decision in writing within 28 days of receiving the written request for permission. If we do not reply within that period, permission is automatically granted.
- Any permission given may be subject to certain conditions.
- We may withdraw our permission if it appears the keeping of the domestic pet is a nuisance to anyone in the neighbourhood.
- If you object to our decision, you can appeal using our complaints procedure.

If you already have more than one domestic pet, you are allowed to keep these, **provided you adhere to the conditions laid out in this leaflet.** However, you should be aware that once these pets die, you only have permission to keep one domestic pet thereafter.

**IF YOU WOULD LIKE TO DISCUSS OR ASK FOR ANY
ADVICE ON THIS POLICY PLEASE CONTACT YOUR
HOUSING OFFICER.**

**Manor Estates Housing Association
Suite 4, 5 New Mart Place
Edinburgh
EH14 1RW**

**Tel:- 0131 510 8540
Email:- info@manorestates.org.uk
Web:- www.manorestates.org.uk**

Do you need information provided in a different language or format?



**We can arrange to have information translated into most languages - please
contact the office for further information.**

**We can also provide information in alternative formats (for example, large font
or on CD) - again, contact the office for further details.**